

Effective Date: 9 September 2025 Applies to: All distribution channels

#### Introduction

Winair is pleased to announce the completion of our Fare Class Realignment, effective 9 September 2025.

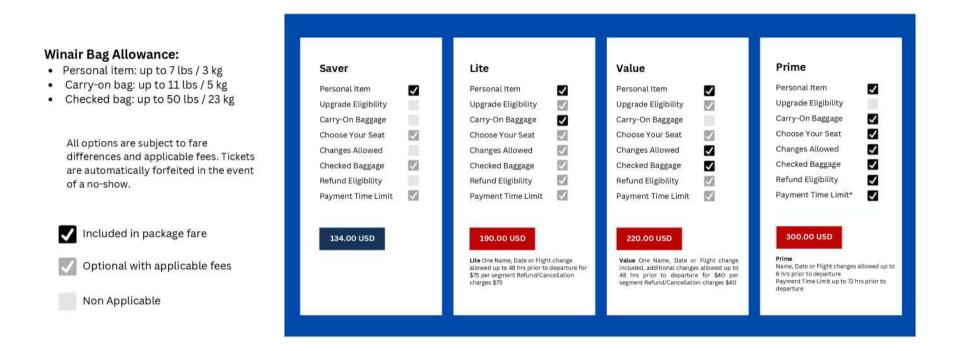
The new fare structure is designed to:

- Enhance clarity and consistency across all fare products.
- Simplify the booking process for travel agents, distribution partners, and customers.
- Streamline ticket handling by ensuring uniform policies across channels.

Through this realignment, we are making it easier for stakeholders to navigate, communicate, and manage Winair's product offering. Importantly, this change reinforces our commitment to transparency and service excellence while keeping customer experience at the center of our decisions.

#### **Fare Family Structure**

As part of our continuous effort to improve the booking and travel experience, Winair has reviewed and updated our fare family structure. This change aligns our fare classes with industry best practices and ensures greater simplicity and clarity for our partners and customers.





#### **Changes Effective 9 September 2025**

- All new tickets issued on/after 9 September 2025 will follow the new RBD structure.
- Existing bookings issued prior to this date remain valid.
- If a previously issued ticket must be reissued after 9 September, the original fare basis will be upgraded to the new fare basis, and the ticket will be reissued under the new RBD structure.



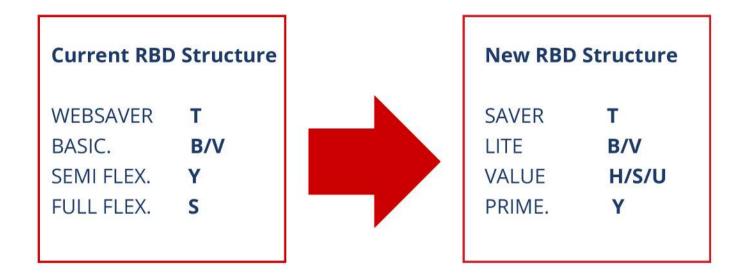
#### **Reissue Policy**

- No action is required for existing reservations unless changes are made.
- For voluntary changes made by the passenger after 9 September, the ticket must be reissued under the new fare structure.
- If no changes are made, the original fare remains valid as ticketed.



### Fare Class Mapping

The table below outlines the transition from the current RBD structure to the new structure:





#### **Frequently Asked Questions (FAQ)**

What changes will be implemented on September 9, 2025?

A new RBD structure will apply for all tickets issued on/after this date.

What happens with bookings made before September 9, 2025?

All existing bookings remain valid. If a passenger requests a change after September 9, 2025, the new fare structure will apply.

Who should I contact for questions or issues?

For all questions or issues please contact us at email **control@fly-winair.sx**.



### **Support & Communication**

We are committed to ensuring a smooth transition for all stakeholders.

If you have questions or require assistance, please reach out to our Commercial Control team at

Email: control@fly-winair.sx



We trust that this enhancement will benefit our community of travel partners and customers alike, creating a more seamless and predictable experience.

Your continued cooperation and support are essential to the successful implementation of this initiative.



#### For flights to/from SAB/EUX and flights between AUA-CUR and BON-CUR

		Online	Airport
Personal Item	>	**	3 kg
Carry-On		Not	allowed
1st BAG	>	\$15	\$25
2nd BAG	<b>/</b>	\$45	\$55
3rd BAG	<b>/</b>	\$95	\$105

#### For all other flights

		Online	Airport
Personal Item	V	33	3 kg
Carry-On		Not	allowed
1st BAG	>	\$30	\$40
2nd BAG	<b>&gt;</b>	\$60	\$70
3rd BAG	<b>/</b>	\$110	\$120

Included in package fare



Optional with applicable fees

Non Applicable







## For flights to/from SAB/EUX and flights between AUA-CUR and BON-CUR

		Online	Airport
Personal Item	<b>Y</b>	3	3 kg
Carry-On	<b>~</b>	,	5 kg
1st BAG	<b>&gt;</b>	\$15	\$25
2nd BAG	<b>/</b>	\$45	\$55
3rd BAG	~	\$95	\$105

#### For all other flights

		Online	Airport
Personal Item	<b>~</b>	***	3 kg
Carry-On	<b>&gt;</b>		5 kg
1st BAG	>	\$30	\$40
2nd BAG	<b>/</b>	\$60	\$70
3rd BAG	~	\$110	\$120

Included in package fare

Optional with applicable fees

Non Applicable

**Lite:** One Name, Date or Flight change is allowed up to 48 hrs prior to departure for \$75 per segment. Refund/ cancellation charges \$75





## For flights to/from SAB/EUX and flights between AUA-CUR and BON-CUR

		Online	Airport
Personal Item	<b>Y</b>	***	3 kg
Carry-On		Not	allowed
1st BAG	<b>~</b>	Inc	luded
2nd BAG	<b>/</b>	\$45	\$55
3rd BAG	>	\$95	\$105

#### For all other flights

		Online	Airport
Personal Item	<b>&gt;</b>	**	3 kg
Carry-On		Not	allowed
1st BAG	<b>&gt;</b>	Included	
2nd BAG	<b>&gt;</b>	\$60	\$70
3rd BAG	<b>/</b>	\$110	\$120

Included in package fare

Optional with applicable fees

Non Applicable

**Value:** One Name, Date or Flight change is allowed up to 48 hrs prior to departure for \$40 per segment. Refund/ cancellation charges \$40



For more information: winair.sx



## For flights to/from SAB/EUX and flights between AUA-CUR and BON-CUR

		Online	Airport
Personal Item	~	3	3 kg
Carry-On	<b>~</b>	Included	
1st BAG	~	Included	
2nd BAG	<b>/</b>	\$45	\$55
3rd BAG	~	\$95	\$105

#### For all other flights

		Online	Airport
Personal Item	<b>&gt;</b>	***	3 kg
Carry-On	<	Inc	luded
1st BAG	<b>Y</b>	Included	
2nd BAG	>	\$60	\$70
3rd BAG	<b>/</b>	\$110	\$120

Included in package fare

Optional with applicable fees

Non Applicable

**Prime:** One Name, Date or Flight change is allowed up to 6 hrs prior to departure. Book now, pay within 72 hours.



# **APPLICABLE TO ALL FARES**

Overweight (51-70Lbs/23-32kg)			
	Airport fee		
1st BAG	\$60		
2nd BAG	\$80		
3rd BAG	\$130		
Oversized (exceed 62"/ 157cm L + W + H)			
	Airport fee		
1st BAG	\$95		
2nd BAG	\$115		
3rd BAG	\$165		

For more information: winair.sx

