



Fare class Re-alignment

# COMMERCIAL POLICY



Effective Date: 9 September 2025

Applies to: All distribution channels

## Introduction

Winair is pleased to announce the completion of our Fare Class Realignment, effective 9 September 2025.

The new fare structure is designed to:

- Enhance clarity and consistency across all fare products.
- Simplify the booking process for travel agents, distribution partners, and customers.
- Streamline ticket handling by ensuring uniform policies across channels.

Through this realignment, we are making it easier for stakeholders to navigate, communicate, and manage Winair's product offering. Importantly, this change reinforces our commitment to transparency and service excellence while keeping customer experience at the center of our decisions.

# Fare Family Structure

As part of our continuous effort to improve the booking and travel experience, Winair has reviewed and updated our fare family structure. This change aligns our fare classes with industry best practices and ensures greater simplicity and clarity for our partners and customers.

### Winair Bag Allowance:

- Personal item: up to 7 lbs / 3 kg
- Carry-on bag: up to 11 lbs / 5 kg
- Checked bag: up to 50 lbs / 23 kg

All options are subject to fare differences and applicable fees. Tickets are automatically forfeited in the event of a no-show.

☒ Included in package fare

☒ Optional with applicable fees

☐ Non Applicable

Saver	Lite	Value	Prime
Personal Item <input checked="" type="checkbox"/>	Personal Item <input checked="" type="checkbox"/>	Personal Item <input checked="" type="checkbox"/>	Personal Item <input checked="" type="checkbox"/>
Upgrade Eligibility <input type="checkbox"/>	Upgrade Eligibility <input checked="" type="checkbox"/>	Upgrade Eligibility <input checked="" type="checkbox"/>	Upgrade Eligibility <input type="checkbox"/>
Carry-On Baggage <input type="checkbox"/>	Carry-On Baggage <input checked="" type="checkbox"/>	Carry-On Baggage <input type="checkbox"/>	Carry-On Baggage <input checked="" type="checkbox"/>
Choose Your Seat <input checked="" type="checkbox"/>	Choose Your Seat <input checked="" type="checkbox"/>	Choose Your Seat <input checked="" type="checkbox"/>	Choose Your Seat <input checked="" type="checkbox"/>
Changes Allowed <input type="checkbox"/>	Changes Allowed <input checked="" type="checkbox"/>	Changes Allowed <input checked="" type="checkbox"/>	Changes Allowed <input checked="" type="checkbox"/>
Checked Baggage <input checked="" type="checkbox"/>	Checked Baggage <input checked="" type="checkbox"/>	Checked Baggage <input checked="" type="checkbox"/>	Checked Baggage <input checked="" type="checkbox"/>
Refund Eligibility <input type="checkbox"/>	Refund Eligibility <input checked="" type="checkbox"/>	Refund Eligibility <input checked="" type="checkbox"/>	Refund Eligibility <input checked="" type="checkbox"/>
Payment Time Limit <input checked="" type="checkbox"/>	Payment Time Limit <input checked="" type="checkbox"/>	Payment Time Limit <input checked="" type="checkbox"/>	Payment Time Limit* <input checked="" type="checkbox"/>
134.00 USD	190.00 USD	220.00 USD	300.00 USD
	Lite One Name, Date or Flight change allowed up to 48 hrs prior to departure for \$75 per segment Refund/Cancellation charges \$75	Value One Name, Date or Flight change included, additional changes allowed up to 48 hrs prior to departure for \$40 per segment Refund/Cancellation charges \$40	Prime Name, Date or Flight changes allowed up to 6 hrs prior to departure Payment Time Limit up to 72 hrs prior to departure



## Changes Effective 9 September 2025

- All new tickets issued on/after 9 September 2025 will follow the new RBD structure.
- Existing bookings issued prior to this date remain valid.
- If a previously issued ticket must be reissued after 9 September, the original fare basis will be upgraded to the new fare basis, and the ticket will be reissued under the new RBD structure.



## Reissue Policy

- No action is required for existing reservations unless changes are made.
- For voluntary changes made by the passenger after 9 September, the ticket must be reissued under the new fare structure.
- If no changes are made, the original fare remains valid as ticketed.





## Fare Class Mapping

The table below outlines the transition from the current RBD structure to the new structure:

Current RBD Structure			New RBD Structure	
WEBSAVER	T		SAVER	T
BASIC.	B/V		LITE	B/V
SEMI FLEX.	Y		VALUE	H/S/U
FULL FLEX.	S		PRIME.	Y



## Frequently Asked Questions (FAQ)

**Q**

**What changes will be implemented on September 9, 2025?**

**A**

A new RBD structure will apply for all tickets issued on/after this date.

**Q**

**What happens with bookings made before September 9, 2025?**

**A**

All existing bookings remain valid. If a passenger requests a change after September 9, 2025, the new fare structure will apply.

**Q**

**Who should I contact for questions or issues?**

**A**

For all questions or issues please contact us at email **control@fly-winair.sx**.



## Support & Communication

We are committed to ensuring a smooth transition for all stakeholders.

If you have questions or require assistance, please reach out to our Commercial Control team at

Email: **control@fly-winair.sx**



We trust that this enhancement will benefit our community of travel partners and customers alike, creating a more seamless and predictable experience.

Your continued cooperation and support are essential to the successful implementation of this initiative.

# SAVER



Personal Item



Carry-On



Bag

For flights to/from SAB/EUX  
and flights between AUA-CUR and BON-CUR

		Online	Airport
Personal Item	<input checked="" type="checkbox"/>	3 kg	
Carry-On	<input type="checkbox"/>	Not allowed	
1st BAG	<input checked="" type="checkbox"/>	\$15	\$25
2nd BAG	<input checked="" type="checkbox"/>	\$45	\$55
3rd BAG	<input checked="" type="checkbox"/>	\$95	\$105
For all other flights			
		Online	Airport
Personal Item	<input checked="" type="checkbox"/>	3 kg	
Carry-On	<input type="checkbox"/>	Not allowed	
1st BAG	<input checked="" type="checkbox"/>	\$30	\$40
2nd BAG	<input checked="" type="checkbox"/>	\$60	\$70
3rd BAG	<input checked="" type="checkbox"/>	\$110	\$120



Included in package fare



Optional with applicable fees



Non Applicable



For more information: [winair.sx](https://winair.sx)

# LITE



Personal Item



Carry-On



Bag

**For flights to/from SAB/EUX and  
flights between AUA-CUR and BON-CUR**

		Online	Airport
Personal Item	<input checked="" type="checkbox"/>	3 kg	
Carry-On	<input checked="" type="checkbox"/>	5 kg	
1st BAG	<input checked="" type="checkbox"/>	\$15	\$25
2nd BAG	<input checked="" type="checkbox"/>	\$45	\$55
3rd BAG	<input checked="" type="checkbox"/>	\$95	\$105

**For all other flights**

		Online	Airport
Personal Item	<input checked="" type="checkbox"/>	3 kg	
Carry-On	<input checked="" type="checkbox"/>	5 kg	
1st BAG	<input checked="" type="checkbox"/>	\$30	\$40
2nd BAG	<input checked="" type="checkbox"/>	\$60	\$70
3rd BAG	<input checked="" type="checkbox"/>	\$110	\$120



Included in package fare



Optional with applicable fees



Non Applicable

**Lite:** One Name, Date or Flight change is allowed up to 48 hrs prior to departure for \$75 per segment. Refund/ cancellation charges \$75

**For more information: [winair.sx](https://winair.sx)**





# VALUE



Personal Item



Carry-On



Bag

**For flights to/from SAB/EUX and  
flights between AUA-CUR and BON-CUR**

		Online	Airport
Personal Item	<input checked="" type="checkbox"/>	3 kg	
Carry-On	<input type="checkbox"/>	Not allowed	
1st BAG	<input checked="" type="checkbox"/>	Included	
2nd BAG	<input checked="" type="checkbox"/>	\$45	\$55
3rd BAG	<input checked="" type="checkbox"/>	\$95	\$105

**For all other flights**

		Online	Airport
Personal Item	<input checked="" type="checkbox"/>	3 kg	
Carry-On	<input type="checkbox"/>	Not allowed	
1st BAG	<input checked="" type="checkbox"/>	Included	
2nd BAG	<input checked="" type="checkbox"/>	\$60	\$70
3rd BAG	<input checked="" type="checkbox"/>	\$110	\$120



Included in package fare



Optional with applicable fees



Non Applicable

**Value:** One Name, Date or Flight change is allowed up to 48 hrs prior to departure for \$40 per segment. Refund/ cancellation charges \$40

**For more information: [winair.sx](https://winair.sx)**



# PRIME



Personal Item



Carry-On



Bag

**For flights to/from SAB/EUX and  
flights between AUA-CUR and BON-CUR**

		Online	Airport
Personal Item	<input checked="" type="checkbox"/>	3 kg	
Carry-On	<input checked="" type="checkbox"/>	Included	
1st BAG	<input checked="" type="checkbox"/>	Included	
2nd BAG	<input checked="" type="checkbox"/>	\$45	\$55
3rd BAG	<input checked="" type="checkbox"/>	\$95	\$105

**For all other flights**

		Online	Airport
Personal Item	<input checked="" type="checkbox"/>	3 kg	
Carry-On	<input checked="" type="checkbox"/>	Included	
1st BAG	<input checked="" type="checkbox"/>	Included	
2nd BAG	<input checked="" type="checkbox"/>	\$60	\$70
3rd BAG	<input checked="" type="checkbox"/>	\$110	\$120



Included in package fare



Optional with applicable fees



Non Applicable

**Prime:** One Name, Date or Flight change is allowed up to 6 hrs prior to departure. Book now, pay within 72 hours.

**For more information: [winair.sx](https://winair.sx)**



## APPLICABLE TO ALL FARES

Overweight (51-70Lbs/23-32kg)	
	Airport fee
1st BAG	\$60
2nd BAG	\$80
3rd BAG	\$130
Oversized (exceed 62"/ 157cm L + W + H)	
	Airport fee
1st BAG	\$95
2nd BAG	\$115
3rd BAG	\$165

For more information: [winair.sx](http://winair.sx)

