

Ready to help keep the Caribbean connected?

Winair Ground Handling C.V. (WGH C.V.) is a well-established ground handling operation at Princess Juliana International Airport.

Winair Ground Handling delivers a full range of Above the Wing (ATW) and Below the Wing (BTW) services, including passenger handling, ramp operations, baggage and cargo services, aircraft support, cabin cleaning, and aviation security. Recently, WGH succeeded in attracting several new clients, among which Southwest Airlines.

As we foresee further growth, we are looking for a passionate and driven:

Safety and Quality Assurance Coordinator

Organizational Relationship:

Reports to: Safety & Quality Assurance Manager & Station Operations Director St. Maarten

Job Scope:

The Safety and Quality Assurance Coordinator is responsible for managing and supporting the Safety Management System (SMS), Quality Management System (QMS), and Internal Evaluation Program (IEP).

The role ensures compliance with aviation regulations and industry standards, oversees safety and quality assurance activities, manages risk assessments, and monitors corrective actions through to closure.

In addition, the role supports audits, training coordination, documentation control, and the Emergency Response Program (ERP), while actively promoting a strong culture of safety, accountability, and continuous improvement.

Duties & responsibilities

- Implement, maintain, and manage the Safety Management System (SMS), Quality Management System (QMS), and Internal Evaluation Program (IEP).
- Develop and support the organization's risk management processes and strengthen the safety culture.
- Plan and conduct safety and quality audits, inspections, and compliance monitoring activities.
- Lead the ISAGO audit and ensure continuous compliance.
- Ensure compliance with ISAGO, IGOM, AHM, regulatory, and company standards.
- Investigate safety and quality incidents, determine root causes, and recommend corrective and preventive actions.



- Track and monitor non-compliance findings and ensure timely closure and effectiveness of corrective actions.
- Prepare safety and quality reports and communicate findings to relevant departments and management.
- Lead or support safety meetings and promote awareness of safety and quality standards across the organization.
- Support the development and maintenance of Ground Operations Manuals (GOM) and training documentation.
- Coordinate and support the Emergency Response Program (ERP), including drills and simulations.
- Stop unsafe operations when required to ensure immediate corrective action.
- Stay updated on industry developments and regulatory changes in safety and quality.
- Perform additional duties as assigned by the Safety & Quality Assurance Manager and Station Operations Director.

Qualifications :

- High School Diploma, bachelor's degree, or equivalent relevant experience.
- Minimum of three (3) years' supervisory or management experience in aviation (e.g. flight operations, maintenance, or ground handling).
- Solid understanding of aviation operations and safety/quality frameworks, including SMS, QMS, risk management, and emergency response.
- Experience in audits, inspections, and/or incident investigations.
- Familiarity with ICAO guidelines and ISAGO standards.
- Strong analytical and problem-solving skills with the ability to perform under pressure.
- Excellent communication and interpersonal skills.
- Highly organized, detail-oriented, and able to prioritize in a fast-paced environment.
- Ability to work independently and adapt to changing operational needs.
- Proficiency in English and Dutch, both written and spoken.

IF APPLICABLE: Only candidates with Dutch nationality or a valid permanent residence permit/work authorization for Sint Maarten will be considered.

Interested in joining the Winair Ground Handling (WGH)?

Are you ready to take the next step in your career and be part of a new and growing ground handling operation in Sint Maarten?

If you believe you are a strong match for this opportunity, we would love to hear from you. Please submit your application, including your motivation letter and CV, to the Human Resources Department at humanresources@fly-winair.com by June 30th, 2026.



For questions or additional information, feel free to contact us via the same email address.

We look forward to hearing from you and will contact shortlisted candidates for interviews.